



U.S. Department  
of Veterans Affairs

## News Release

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### FOR IMMEDIATE RELEASE

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## VA earns top scores in latest CMS hospital ratings report

**WASHINGTON** — More than three-fourths of Department of Veterans Affairs hospitals that received an Overall Hospital Quality Star Rating earned four-or-five-star ratings as part of the Centers for Medicare and Medicaid Services 2025 hospital quality ratings.

CMS's hospital star ratings are based on five categories: mortality, safety of care, readmission, patient experience and timely and effective care. A higher star rating, out of 5, indicates better performance on these quality measures.

As part of the 2025 ratings, 77% of VA hospitals that received an Overall Hospital Quality Star Rating received 4 or 5 stars, and no VA hospitals received a one-star rating. More than 90% of VA hospitals with ratings maintained or improved their 2024-star rating.

"These ratings highlight the excellent care VA hospitals provide," said **VA Secretary Doug Collins**. "Our job is to continue raising the bar for customer service and convenience throughout the department, so VA works better for the Veterans, families, caregivers and survivors we are charged with serving."

View the [star ratings](#) and [methodology for the ratings](#).

### **VA improvements during the second Trump Administration**

- The backlog of Veterans waiting for VA benefits is down more than 37% since Jan. 20, 2025, after it increased 24% during the Biden Administration.
- VA is [processing record numbers of disability claims](#), reaching an all-time fiscal-year high of 2.52 million ratings claims for FY25 as of Aug. 8.
- VA has opened [16 new health care clinics, expanding access for Vets around the country](#).
- VA is spending [an additional \\$800 million](#) on infrastructure improvements to ensure department facilities provide safe and effective patient care.
- VA has made it [easier](#) and [faster](#) for VA-enrolled Veterans to access care from non-VA providers at the department's expense.
- VA has implemented [major reforms](#) to make it easier for survivors to get benefits, after [serious problems](#) during the Biden Administration.
- VA is [accelerating the deployment](#) of its integrated electronic health record system, after the program was nearly dormant for almost two years under the Biden Administration.
- VA partnered with the Centers for Medicare and Medicaid Services to identify and recover [\\$106 million in duplicate billing](#).

- VA is [phasing out certain treatments for gender dysphoria](#).
- VA [ended DEI at the department](#), reversing the divisive Biden-era policies and stopping more than \$14 million in DEI spending.
- VA has brought tens of thousands of VA employees [back to the office](#), where we can work better as a team to serve Veterans.
- In fiscal year 2025 through June, VA has housed 37,534 homeless Veterans.

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